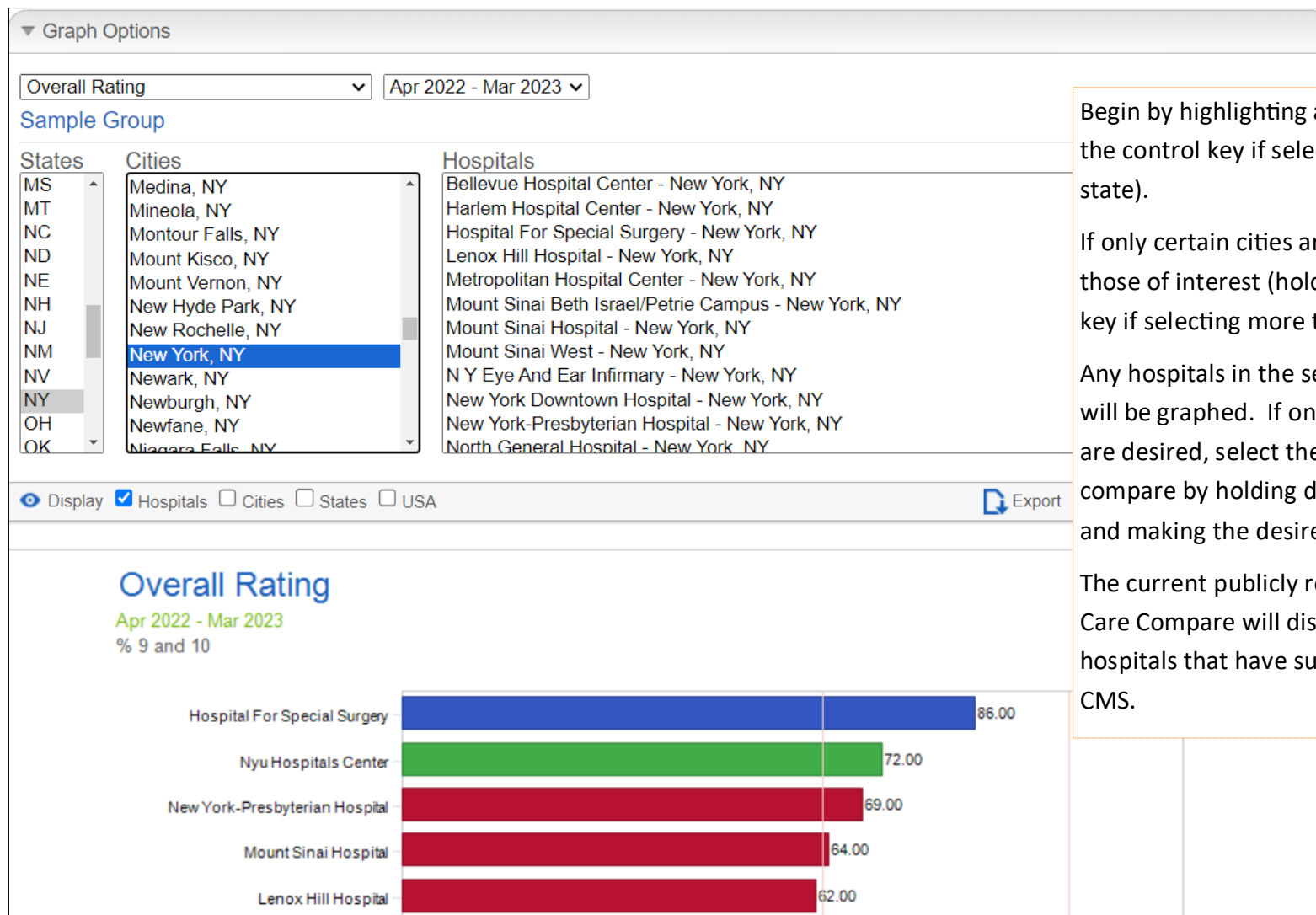


HCAHPS Scorecard

Compare multiple hospitals, cities, or states in a ranked format using data from Care-Compare and comparing against the VBP Thresholds published by CMS.



Begin by highlighting a state (hold down the control key if selecting more than one state).

If only certain cities are desired, select those of interest (hold down the control key if selecting more than one city).

Any hospitals in the selected states/cities will be graphed. If only certain hospitals are desired, select the hospitals to compare by holding down the control key and making the desired selections.

The current publicly reported data from Care Compare will display for any hospitals that have submitted data to CMS.

▼ Graph Options

Overall Rating ▼ Apr 2022 - Mar 2023 ▼

Sample Group

States: MS, MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK

Cities: Medina, NY; Mineola, NY; Montour Falls, NY; Mount Kisco, NY; Mount Vernon, NY; New Hyde Park, NY; New Rochelle, NY; New York, NY; Newark, NY; Newburgh, NY; Newfane, NY; Niagara Falls, NY

Hospitals: Bellevue Hospital Center; Harlem Hospital Center; Hospital For Special Surgery - New York, NY; Lenox Hill Hospital - New York, NY; Metropolitan Hospital Center - New York, NY; Mount Sinai Beth Israel/Petrie Campus - New York, NY; Mount Sinai Hospital - New York, NY; Mount Sinai West - New York, NY; N Y Eye And Ear Infirmary - New York, NY; New York Downtown Hospital - New York, NY; New York-Presbyterian Hospital - New York, NY; North General Hospital - New York, NY

Display ☒ Hospitals ☐ Cities ☐ States ☐ USA

Export 1 Page Multi-Page PPT ?

By default, Overall Rating is displayed, but any dimension may be viewed by clicking the down arrow in the selection box and choosing the desired dimension.

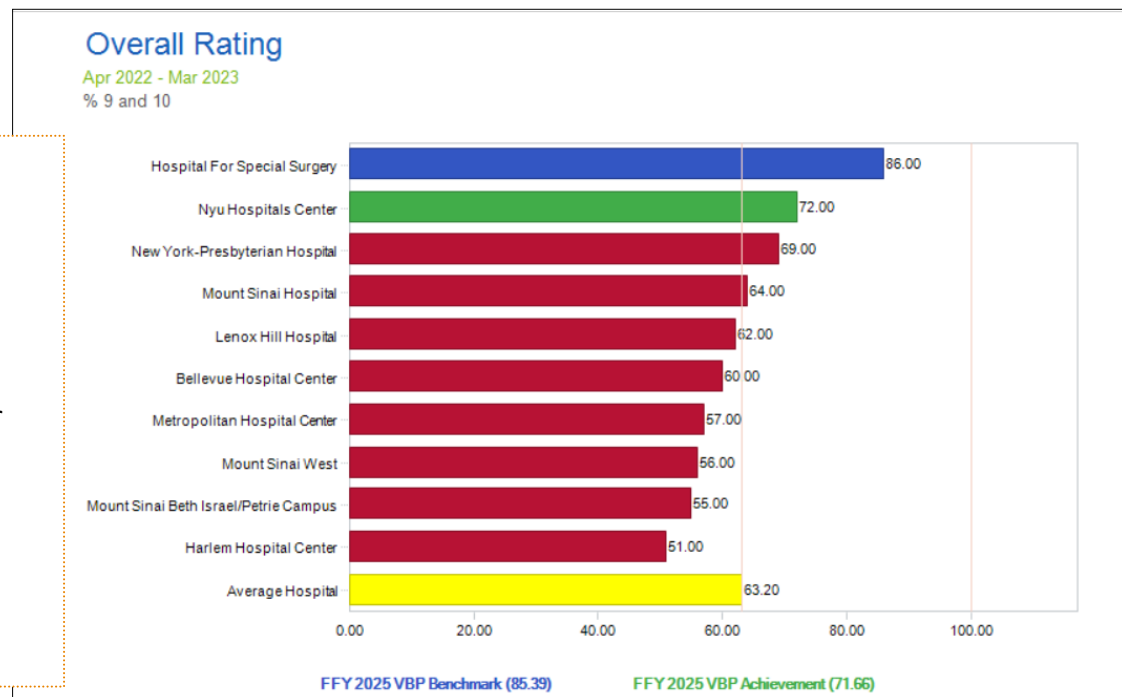
Change the Date Range by clicking the down arrow and selecting the desired date. The date ranges reflect the time periods of CMS' publicly reported data.

Hospitals, Cities, States or National scores can be displayed.

A blue bar indicates that the publicly reported score is greater than or equal to the VBP benchmark.

A green bar indicates that the publicly reported score is greater than or equal to the VBP achievement threshold but lower than the VBP benchmark.

A red bar indicates that the publicly reported score is lower than the VBP achievement threshold.





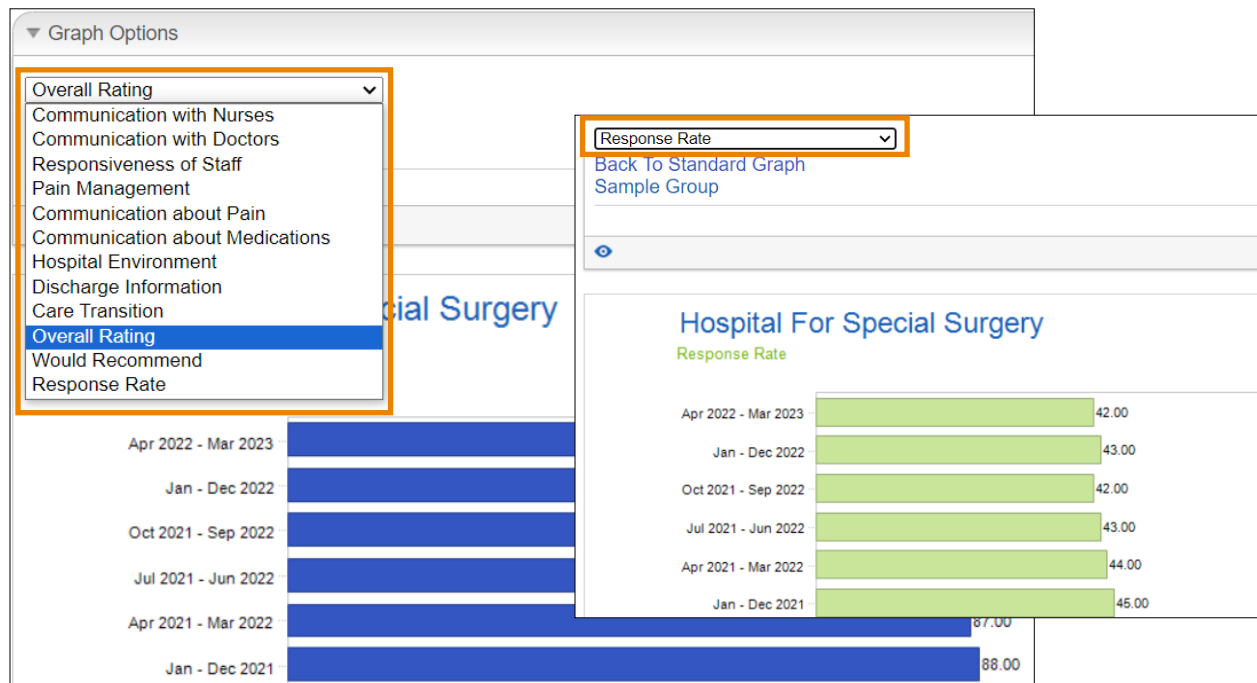
By clicking any hospital's bar, additional options become available.

Trending displays publicly reported scores over time for the selected dimension.

All VBP Dimensions displays publicly reported scores for all dimensions for the selected hospital.

Response Rate vs. Dimension displays how a hospital's response rate impacts scores.

TRENDING



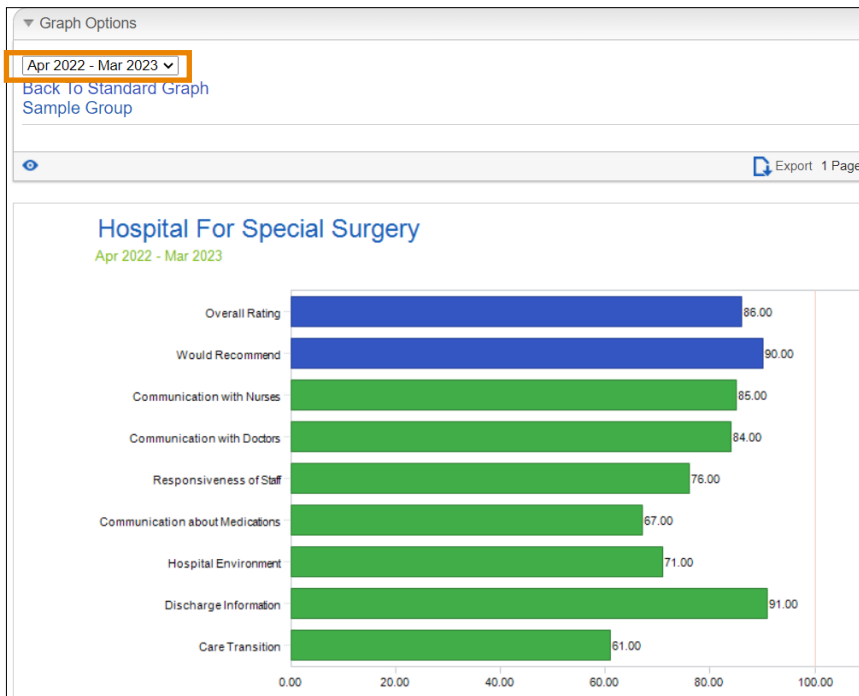
Trending for a particular hospital allows you to see scores over time for any dimension.

Use the drop down menu to select a dimension.

Choosing Response Rate from the dimension drop down list displays the hospital's response rate over time and allows for comparisons to be made between response rate and scores.

Data suggests that hospitals with a higher response rate generally see higher scores across all HCAHPS dimensions.

ALL VBP DIMENSIONS



All dimension scores for any hospital can be shown at once. The data defaults to the most current publicly reported time period; however, the time period can be changed by using the menu in the upper left.

Response Rate vs Dimension displays a hospital's response rate in comparison to a dimension score.

The average dimension score for hospitals at any given response rate is displayed in the scatter plot graph. Hospitals with scores to the right of the scatter plot are performing better than the average hospital with the same response rate. Hospitals with scores to the left of the scatter plot are performing worse than the average hospital with the same response rate.

Use the menu in the upper left to select other dimensions.

